

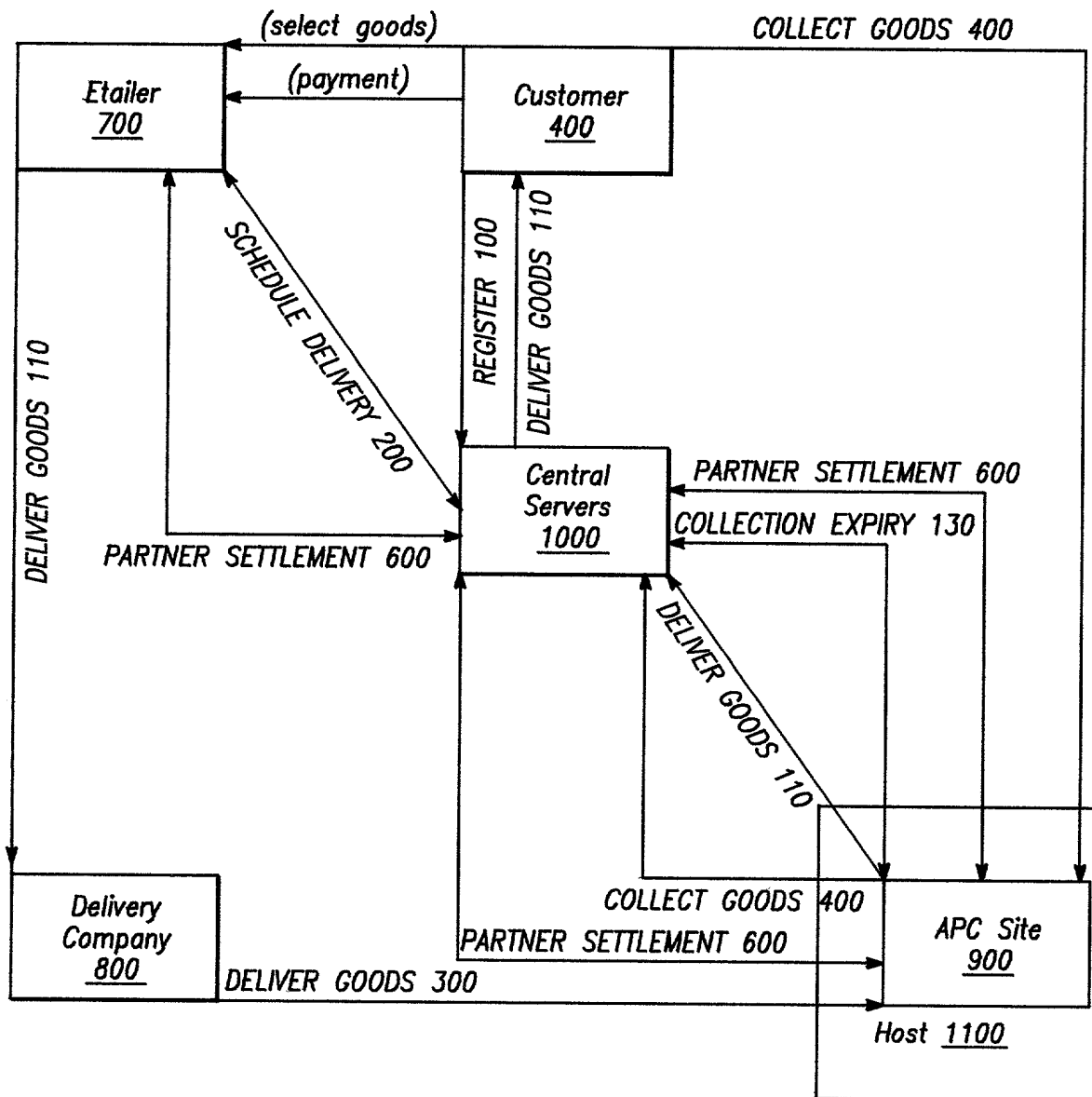
SUMMARY

FIG. - 1

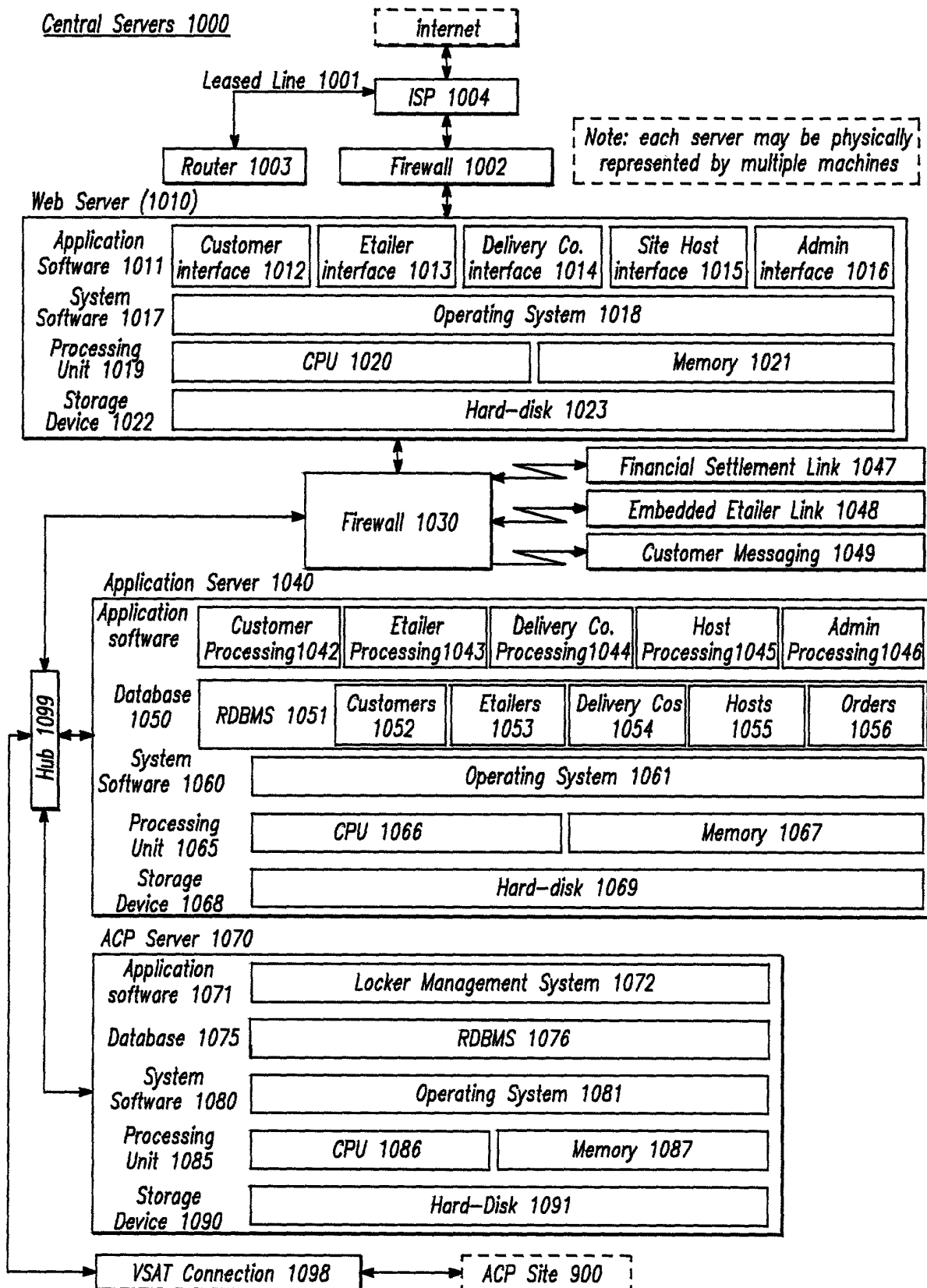


FIG. - 2

Etailer 300

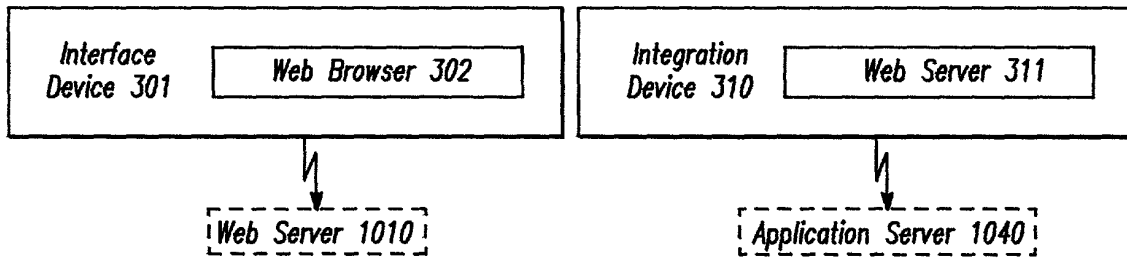


FIG. - 3

Customer 1200

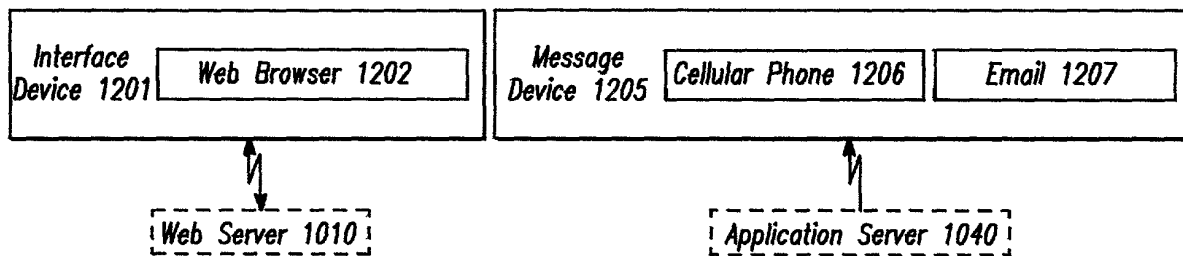
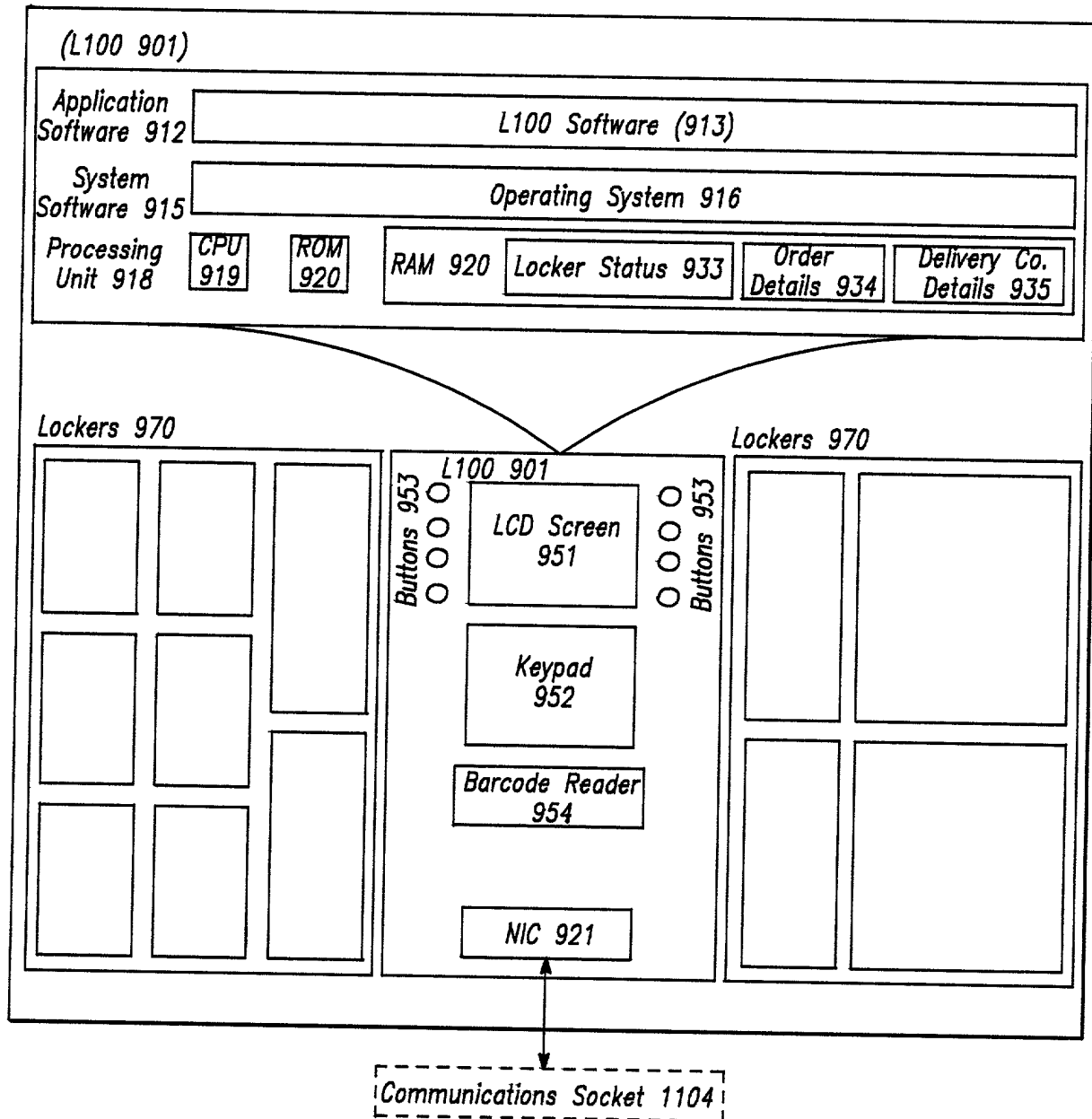


FIG. - 4

ACP Site 900

Note: this diagram is not to scale.

FIG. — 5

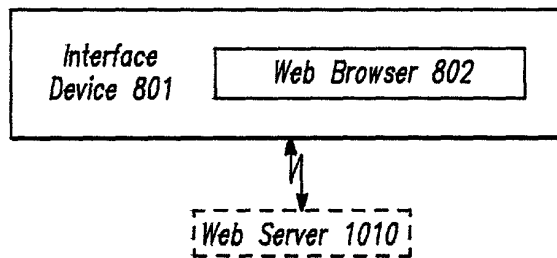
Delivery Company 800

FIG. - 6

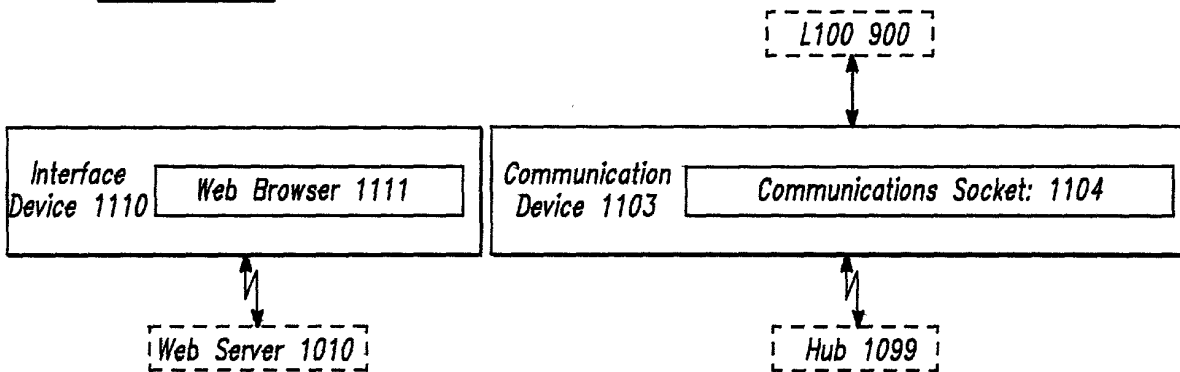
Host 1100

FIG. - 7

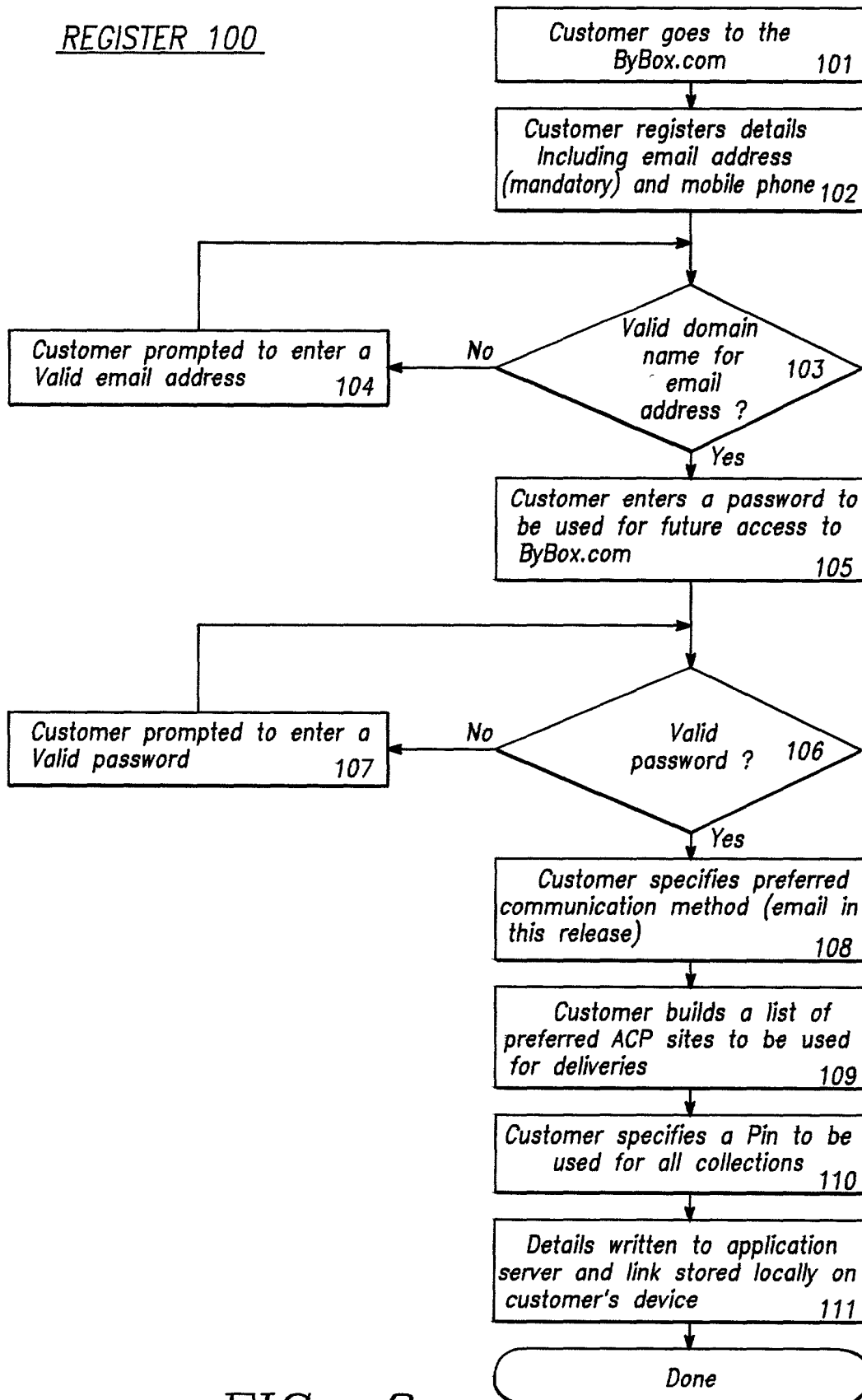
REGISTER 100

FIG. - 8

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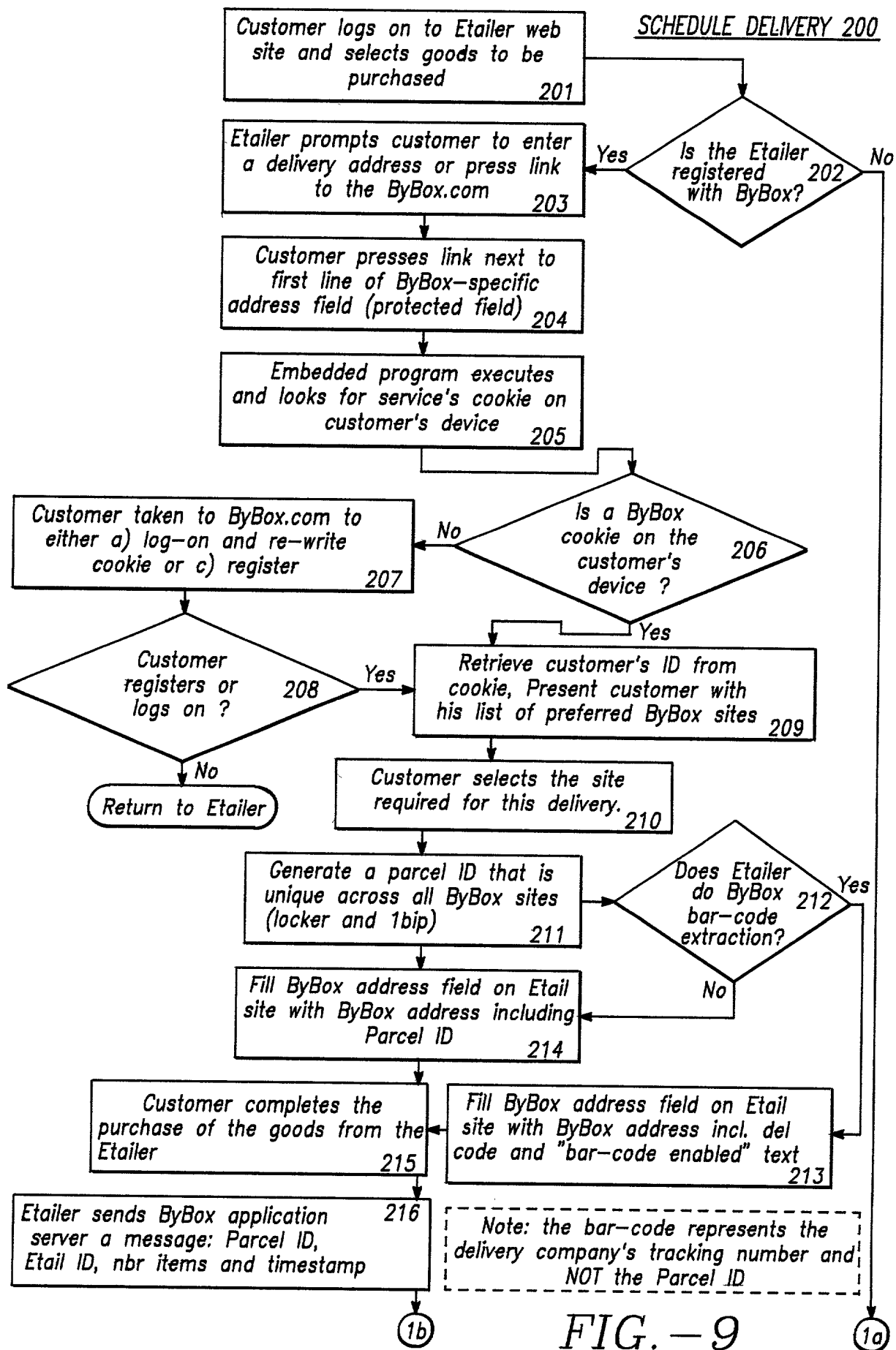


FIG. - 9

SCHEDULE DELIVERY 200 (cont.)

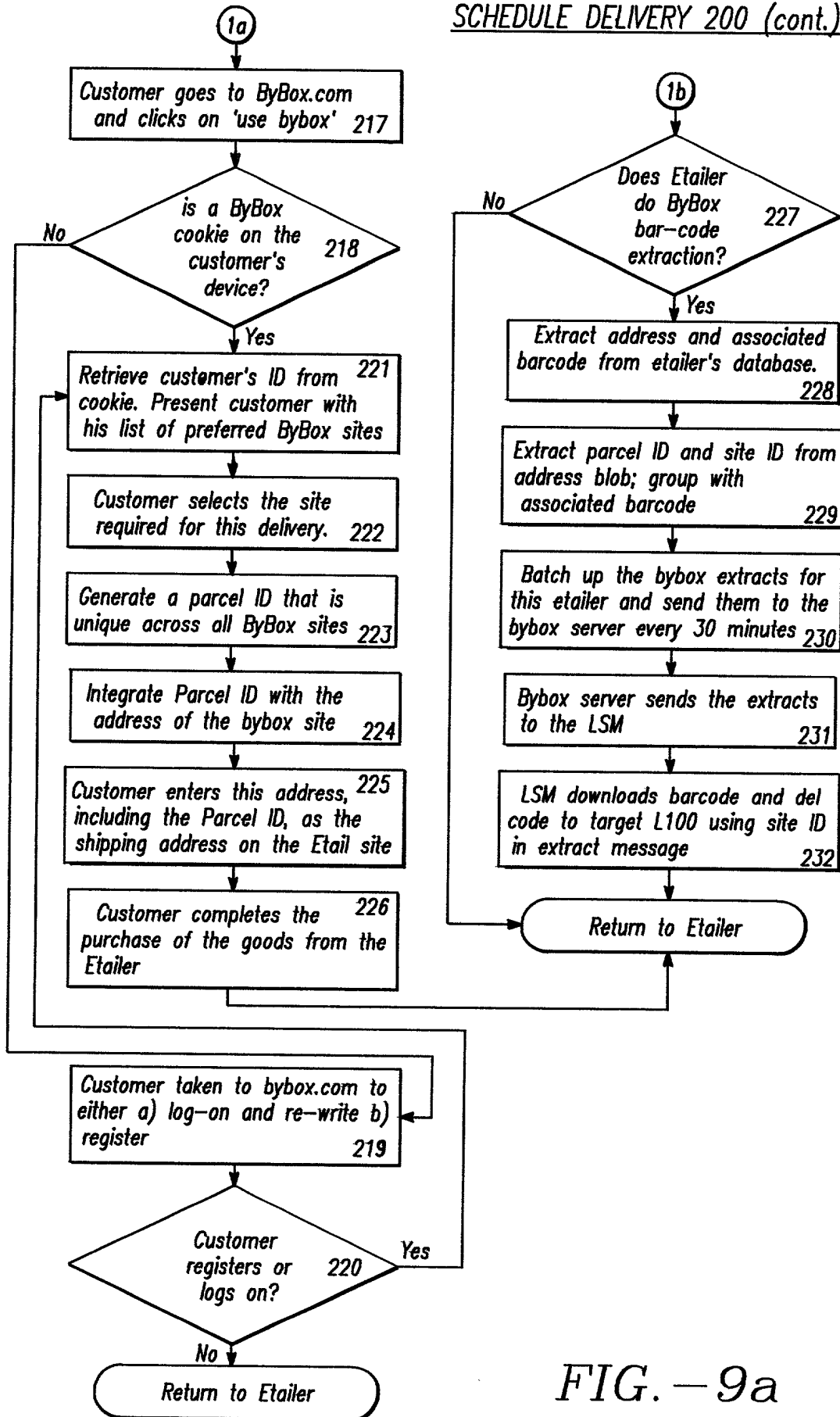


FIG. - 9a

Note: once a session has been started with the L100, the L100 will timeout after 60 seconds of no response at any point and the user will be logged out.

Note: a locker is considered to be available if it doesn't contain an order and its 5-minute post-collection period has expired (see Collect Goods 400). it does not have to be locked. lockers with doors left open after a customer collection, that haven't been closed by a site attendant, are considered to be available.

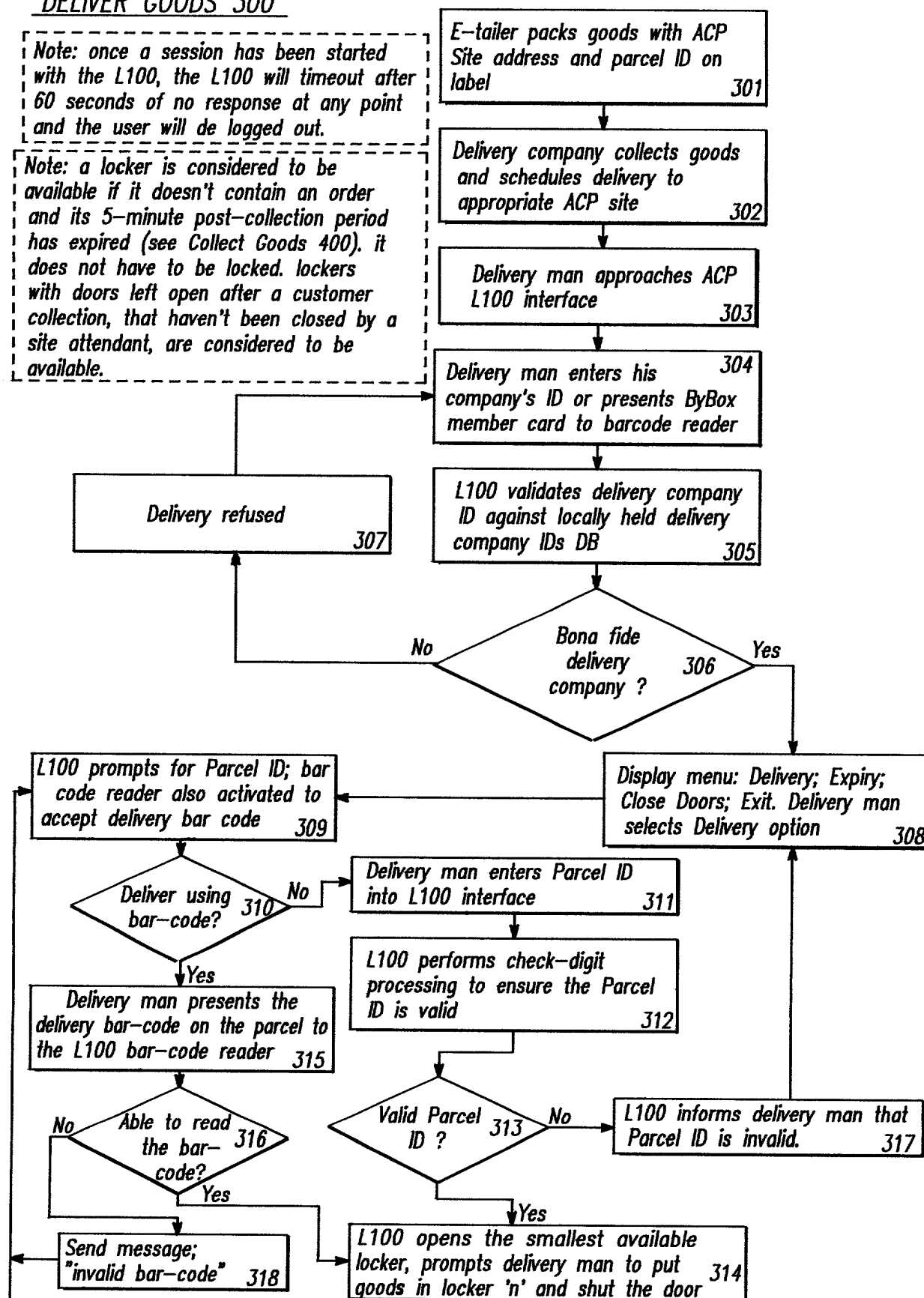


FIG. - 10

1b

1a

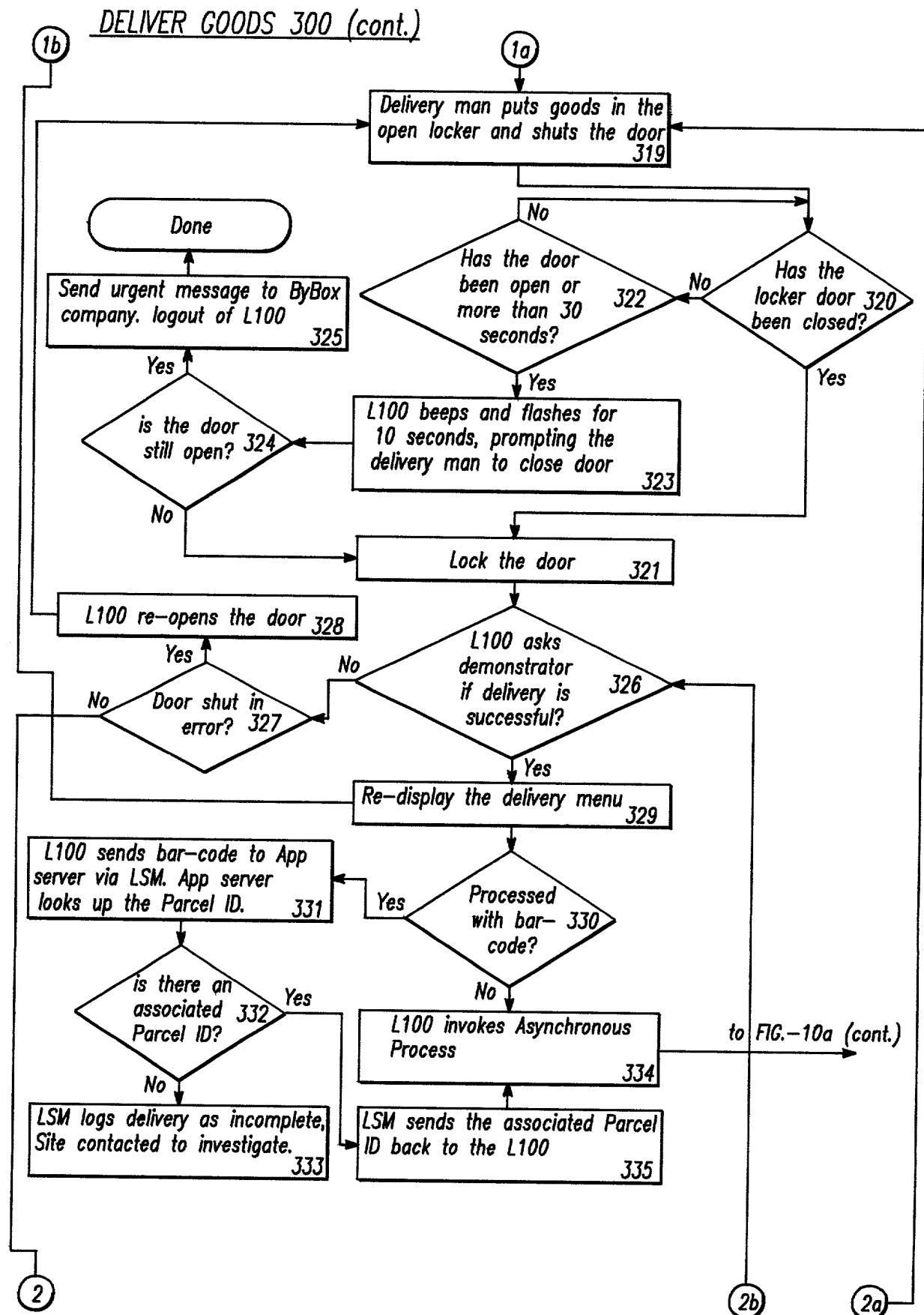


FIG. - 10a

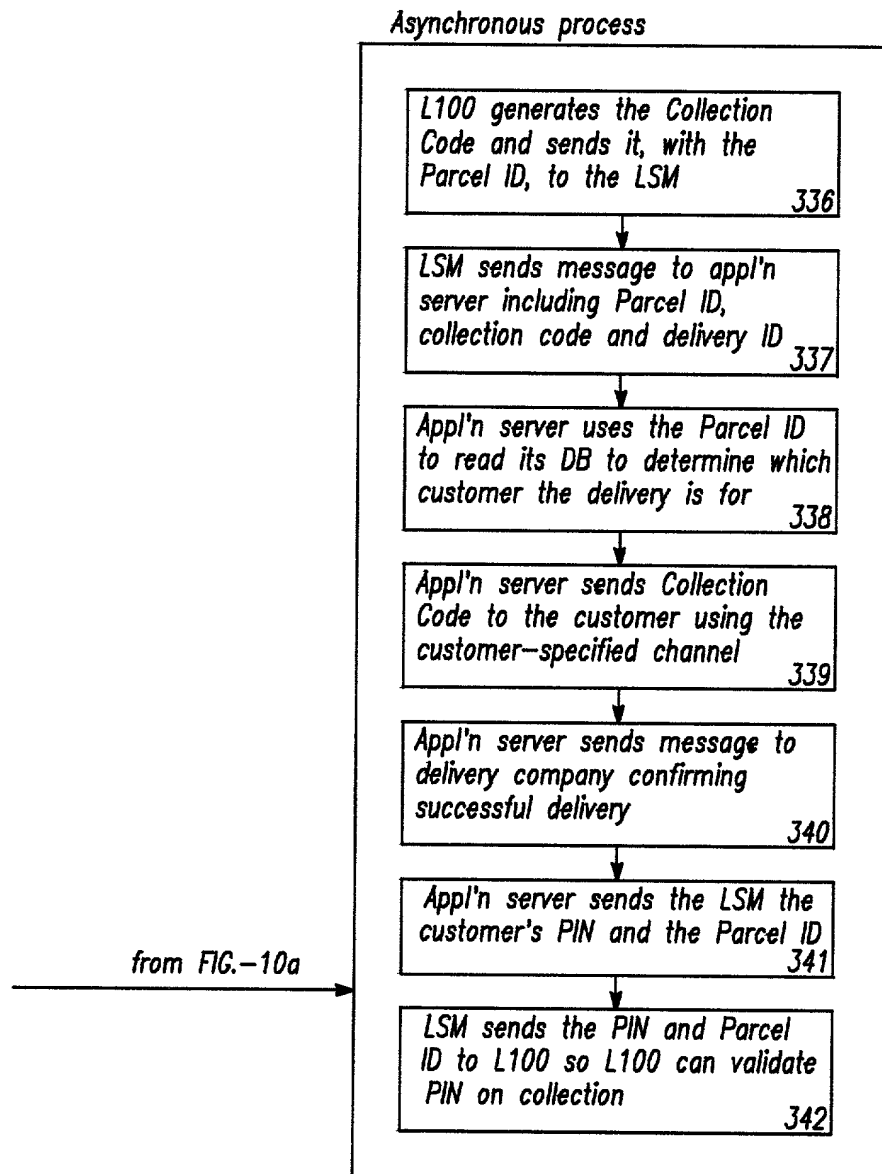
DELIVER GOODS 300 (cont.)

FIG.-10a(cont.)

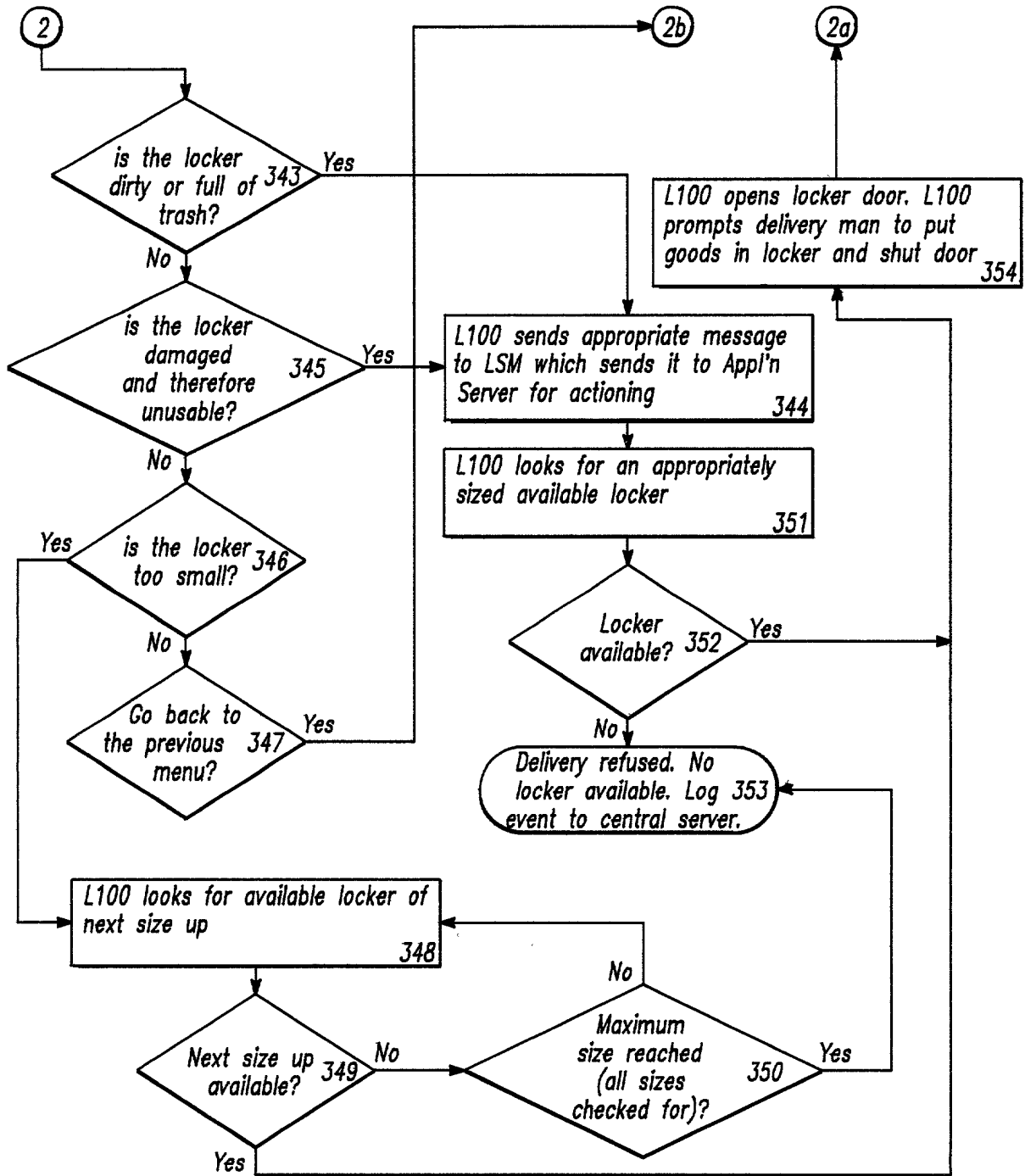
DELIVER GOODS 300 (cont.)

FIG. - 10b

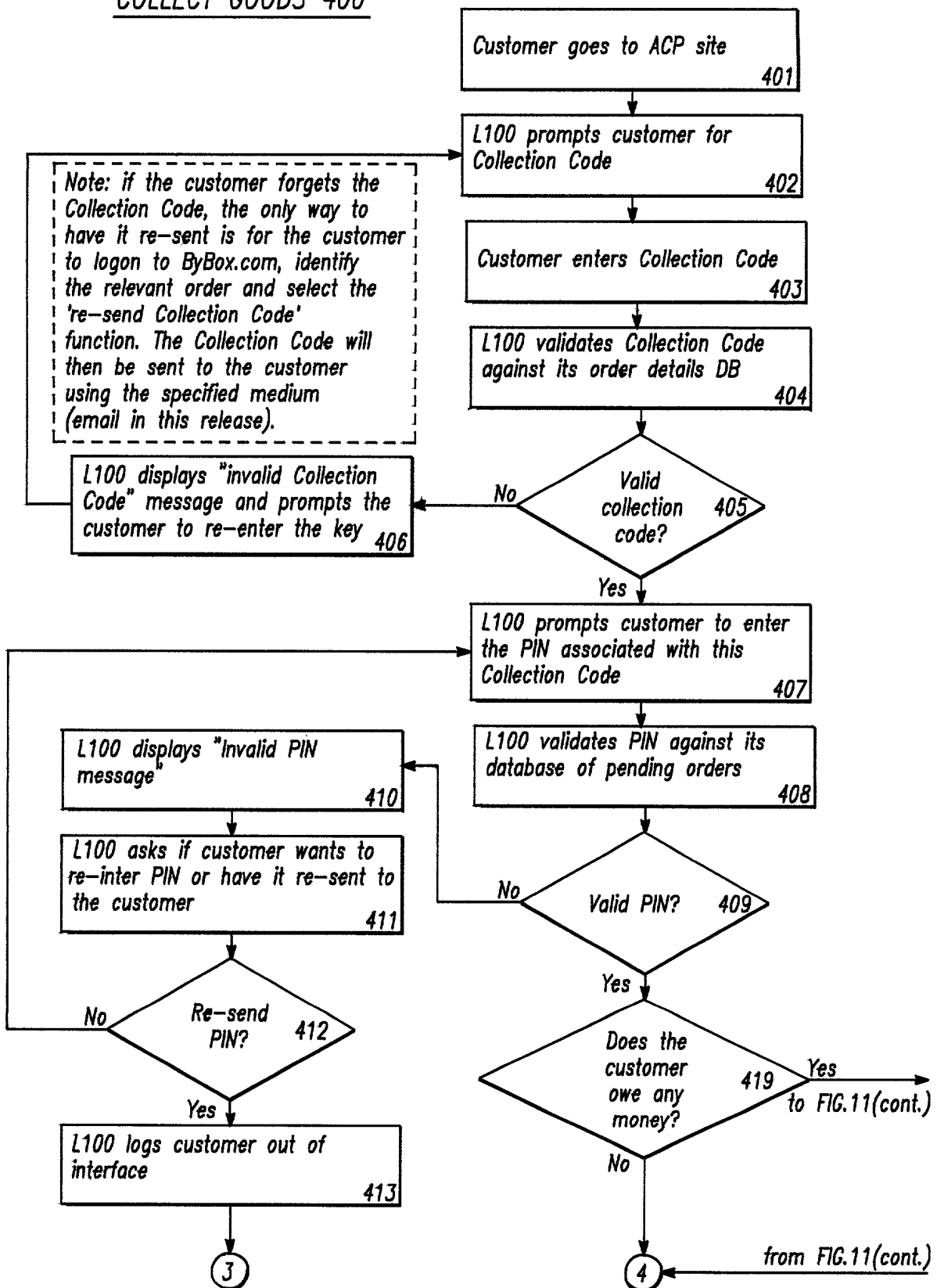
COLLECT GOODS 400

FIG.—11

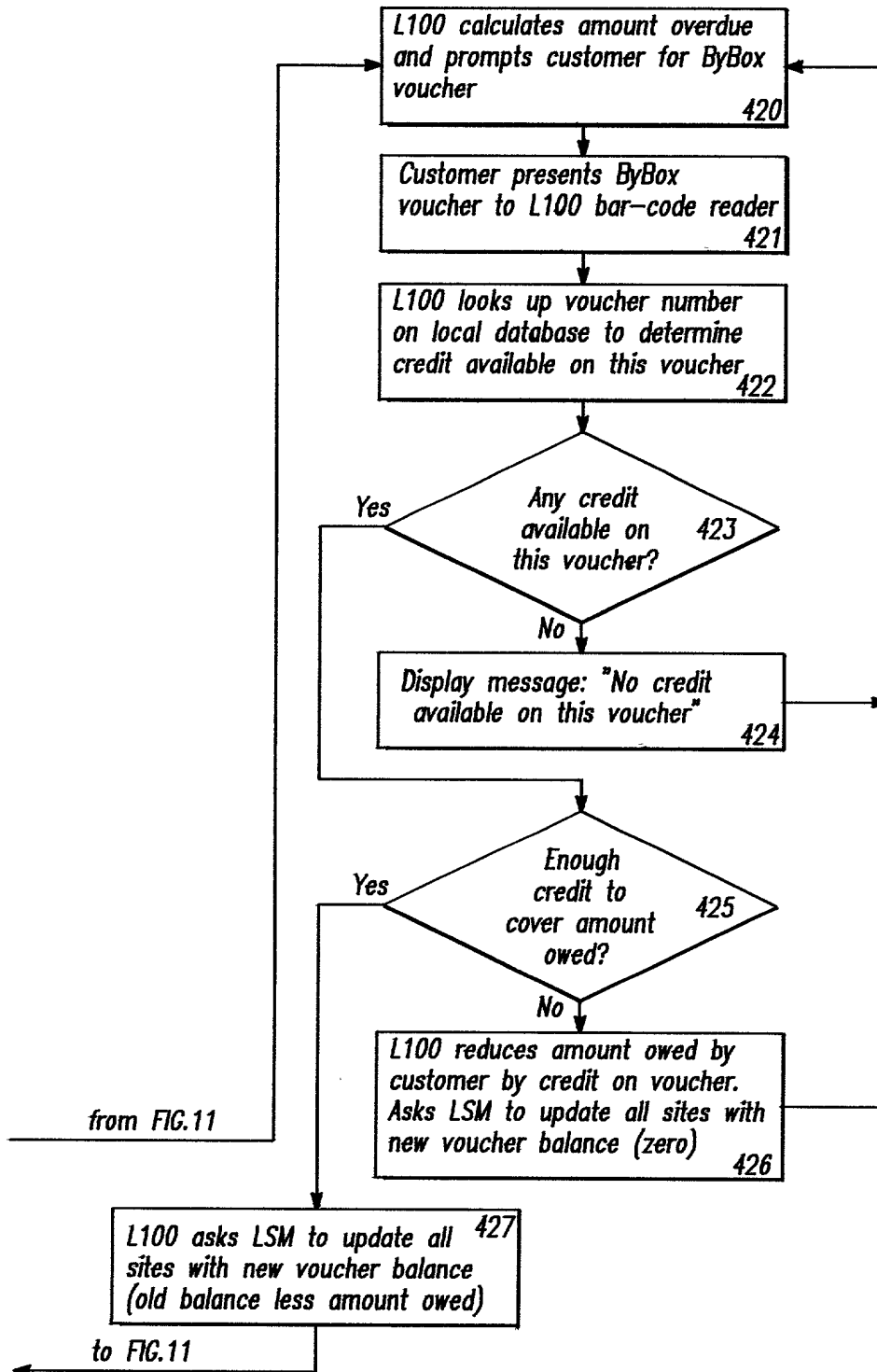
COLLECT GOODS 400

FIG.-11(cont.)

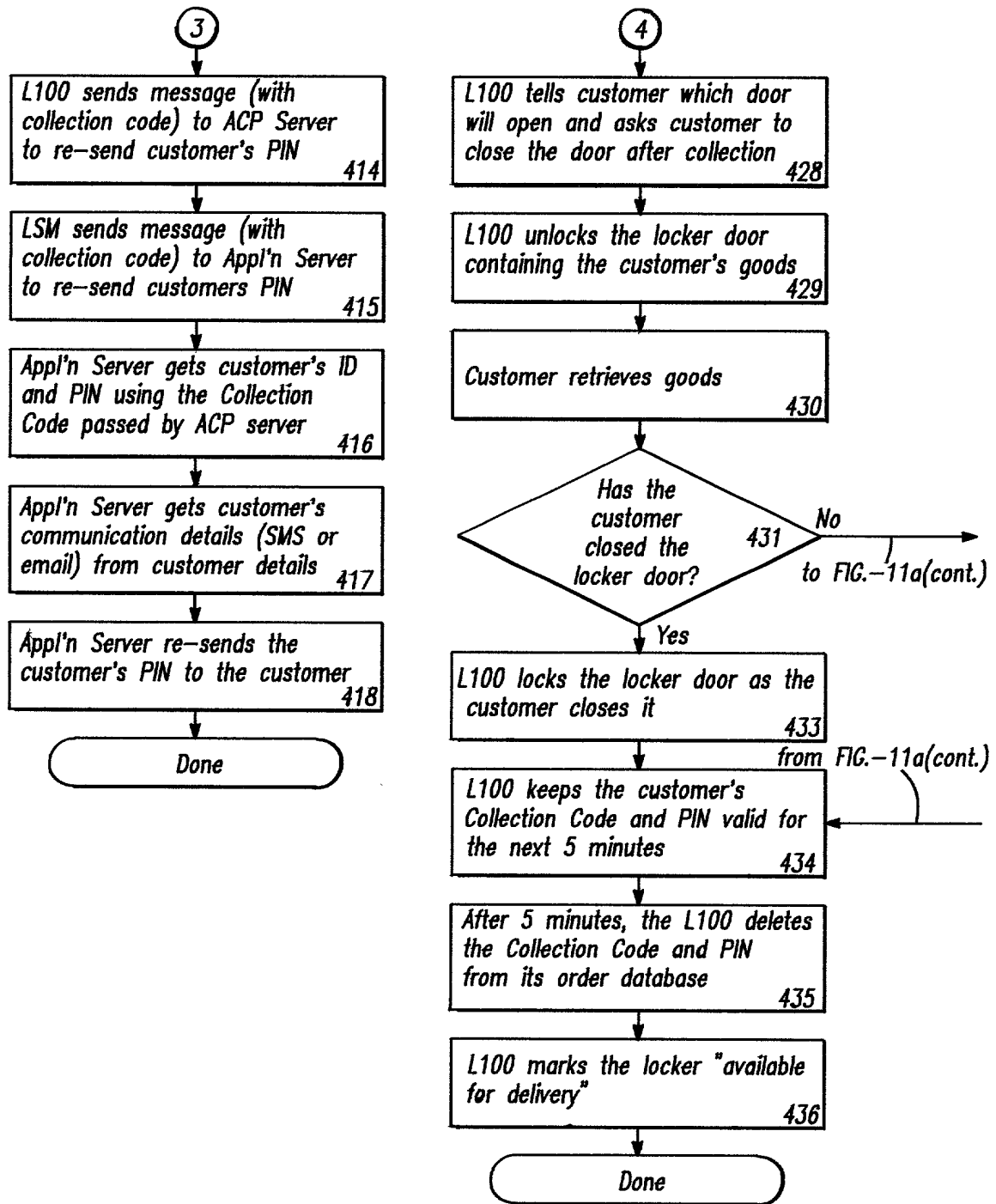
COLLECT GOODS 400(cont.)

FIG.-11a

COLLECT GOODS 400(cont.)

Note: a locker will be "lockable" only for the 30 seconds after it has been opened for the customer to collect their goods. After this period, it will not be locked even if closed by the customer or anybody else. Otherwise, if the door was left in a state where it would be locked when closed, all sorts of things could be locked in by mistake (animals, small children etc.) This would clearly be unacceptable.

in this release the locker door will be locked by a site attendant, or by a delivery man if the open locker is to be used for another delivery. However, the medium-term solution might be for the locker door to automatically close after opening.

from FIG.-11a

if locker is shut in the next 30 seconds then lock it, else leave the door unlocked and available

432

to FIG.-11a

Note: the L100 needs to allow the customer to re-open the locker in case the locker door was accidentally closed before the goods were removed. The customer is allowed 5 minutes for this purpose.

FIG.-11a(cont.)

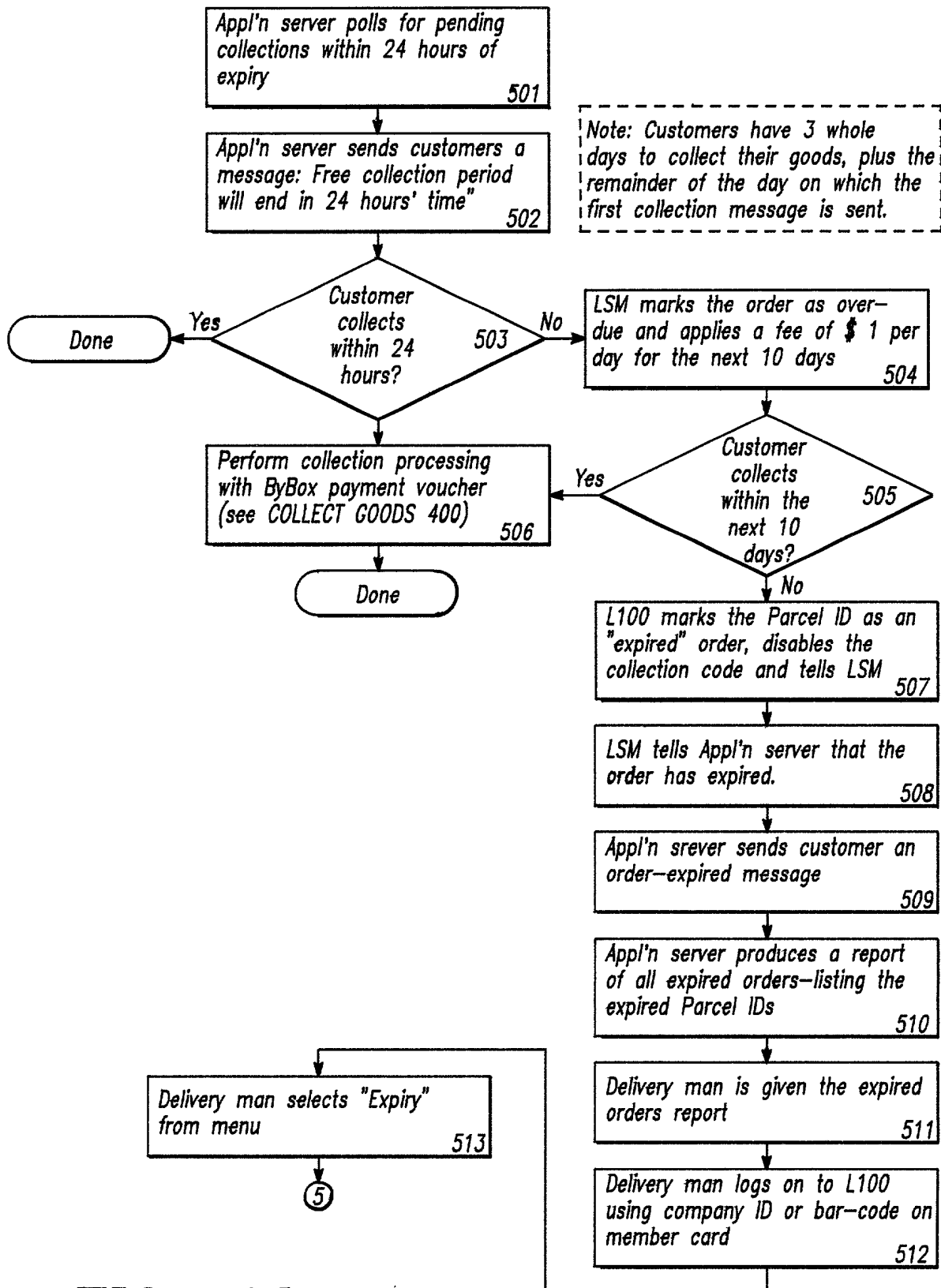
COLLECTION EXPIRY 500

FIG. - 12

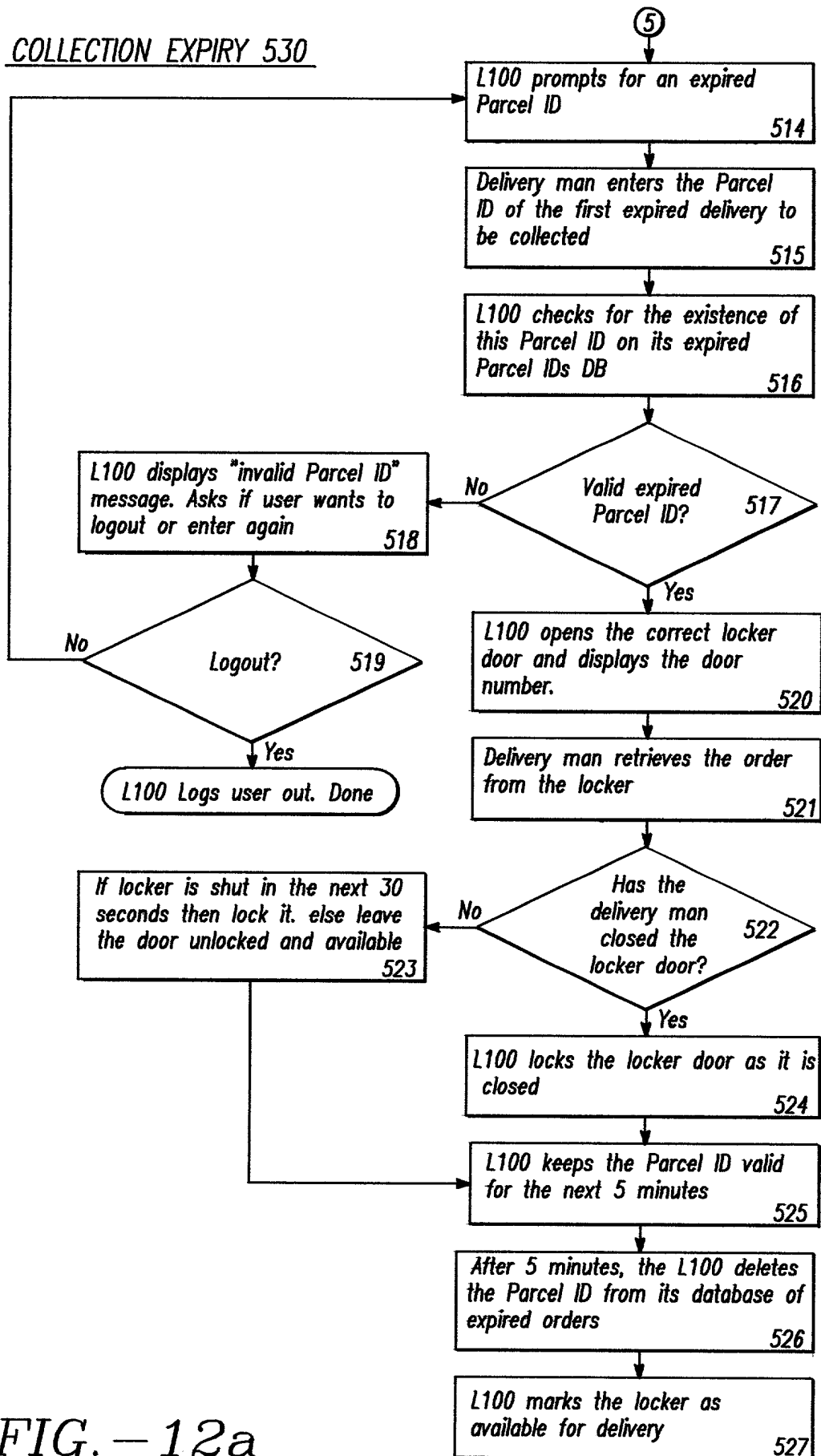
COLLECTION EXPIRY 530

FIG. - 12a

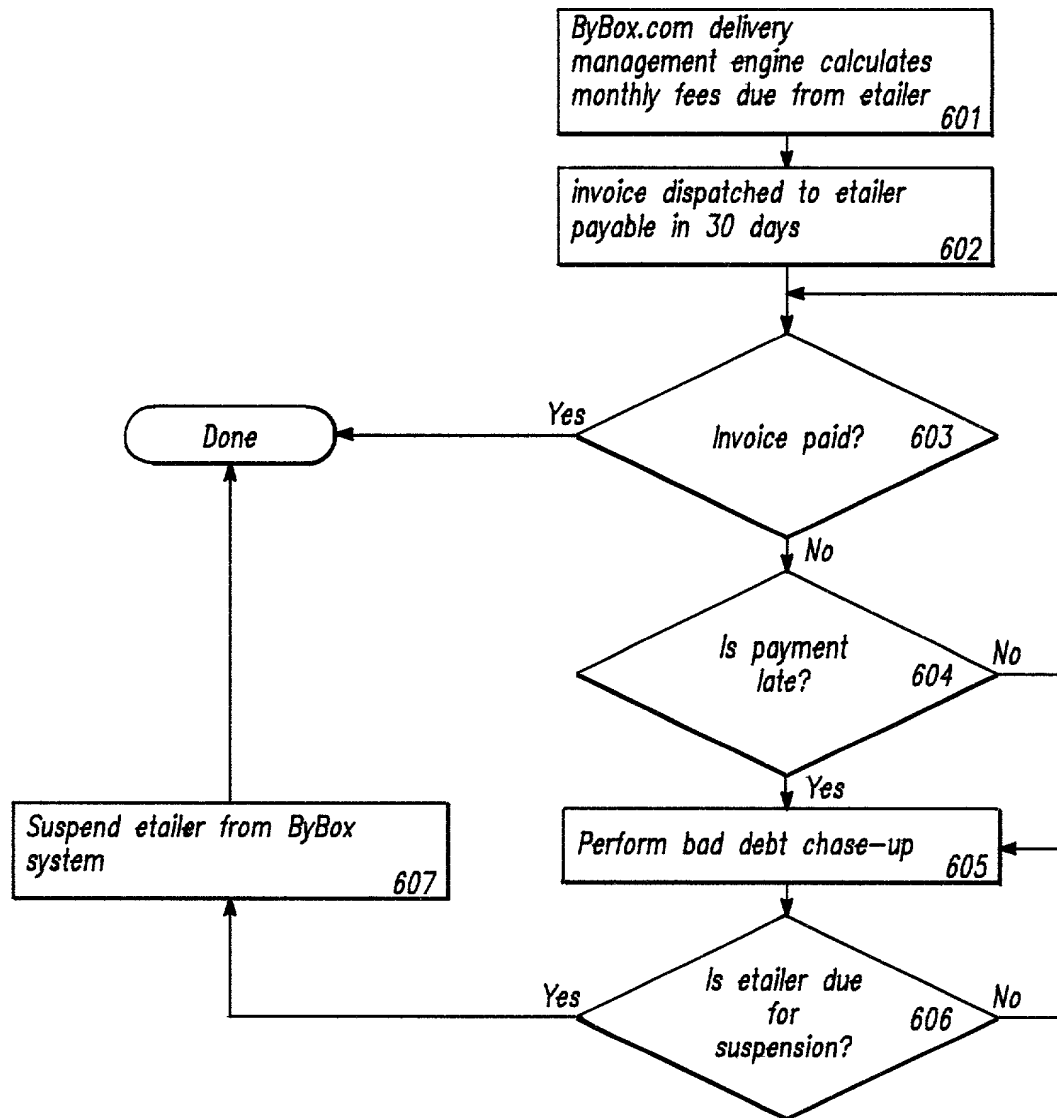
PARTNER SETTLEMENT 600

FIG. - 13

PARTNER SETTLEMENT 600
(Contd)

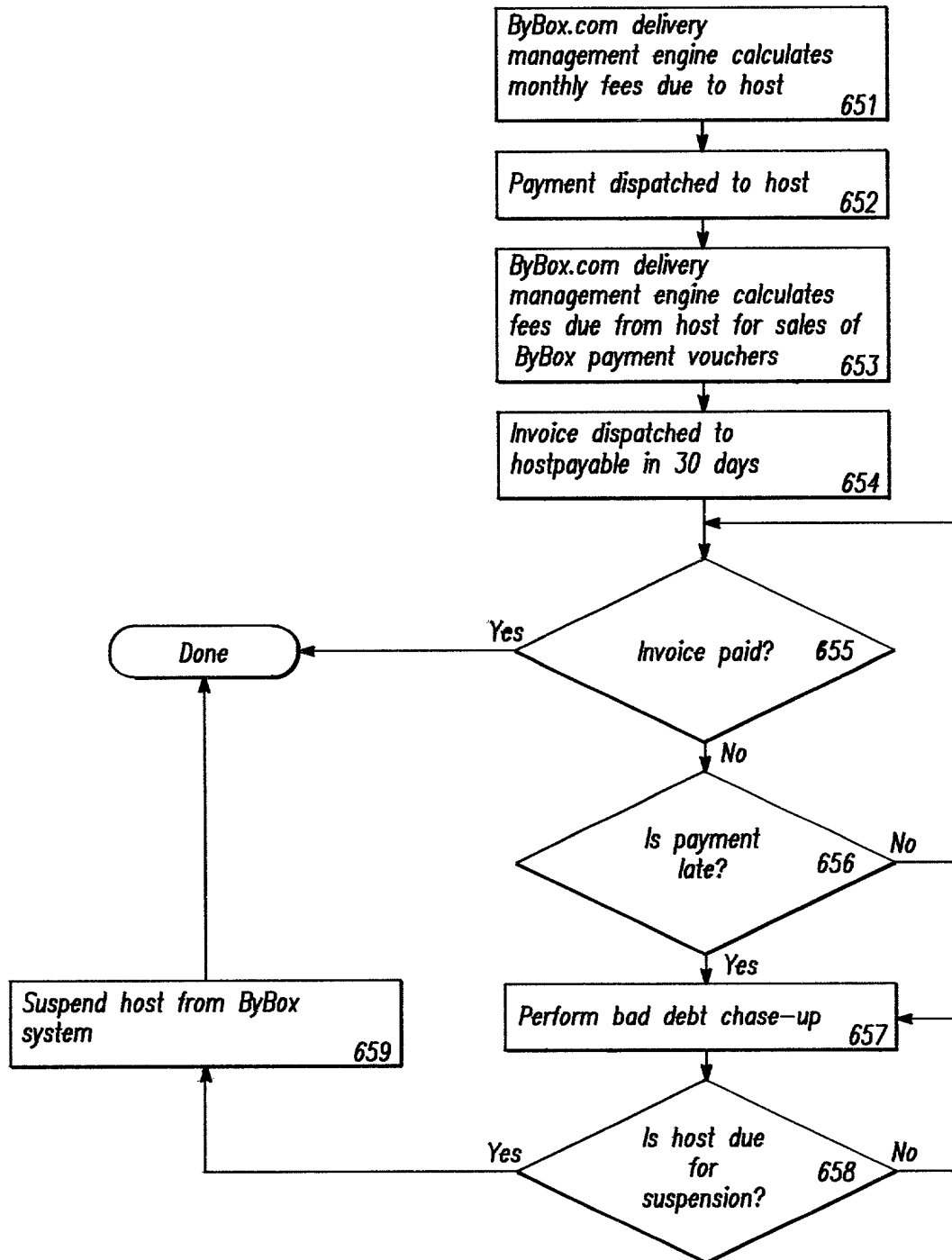


FIG. - 14

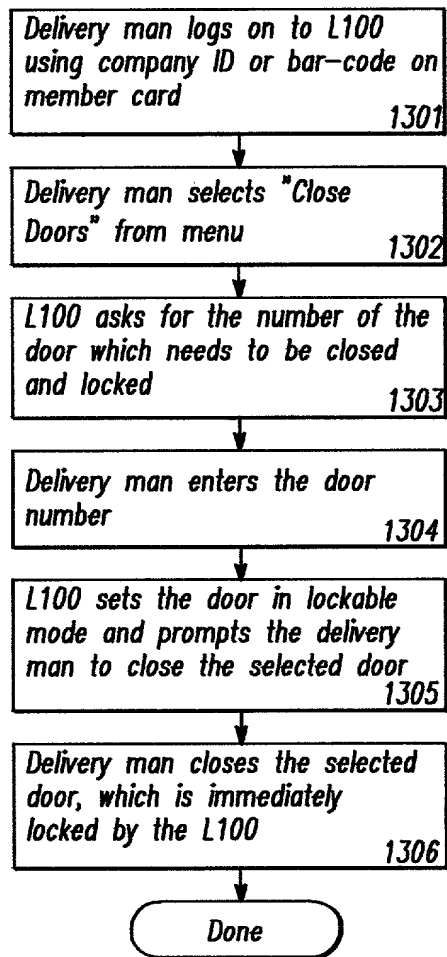
CLOSE DOORS 1300

FIG. — 15

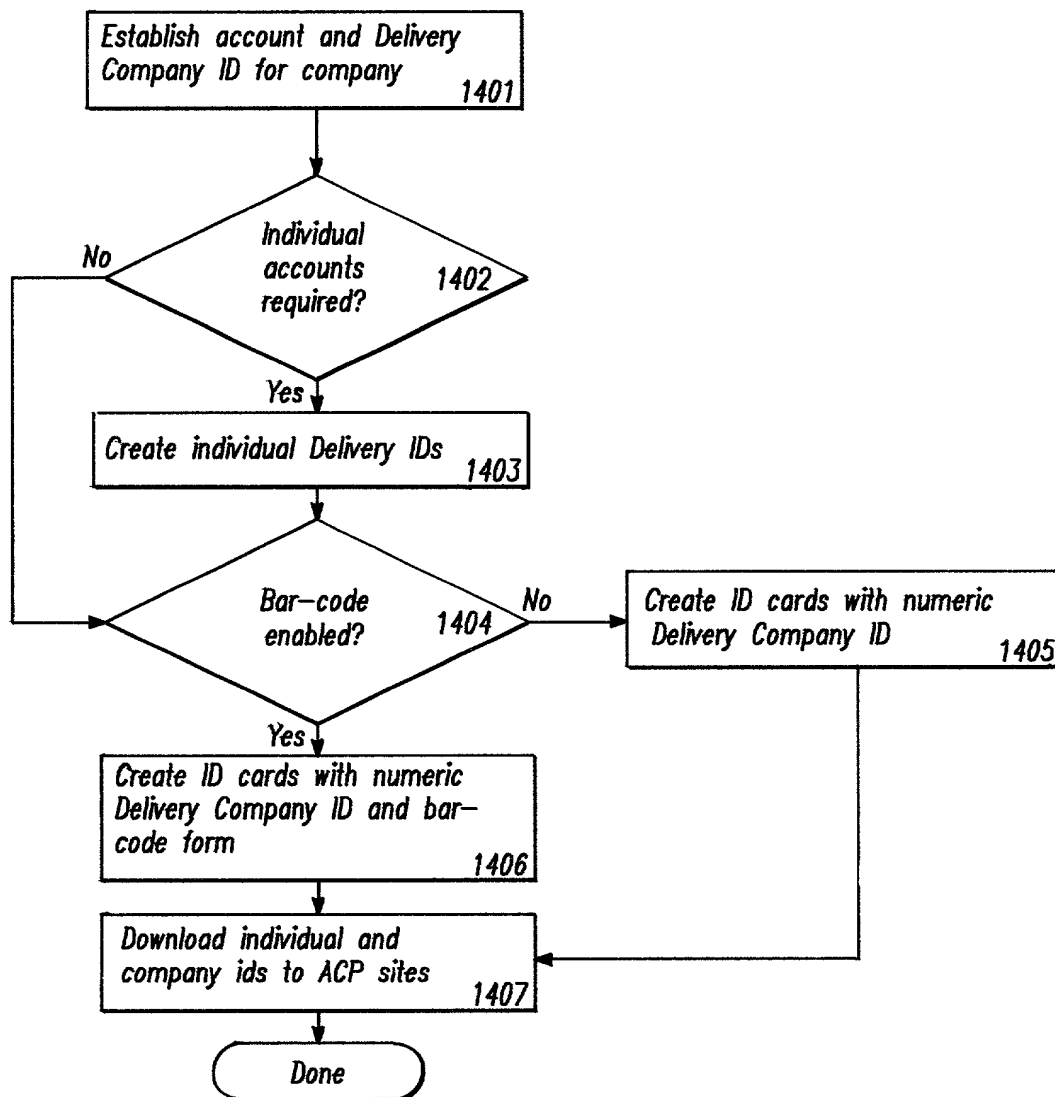
DELIVERY COMPANY REGISTRATION 1400

FIG.—16

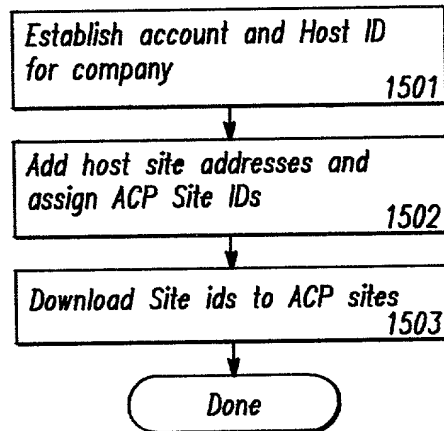
ACP HOST REGISTRATION 1500

FIG. - 17

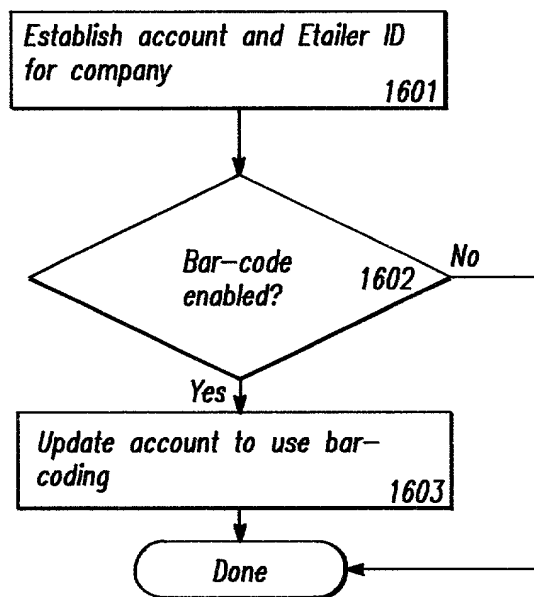
ETAILER REGISTRATION 1600

FIG.—18